PLACING ORDERS

Updated June 2017

CONTRACT REQUIREMENTS

Target Annual Spend for SMU office supplies: \$450,000

Average Order Size: \$275 quarterly university wide

Minimum Order Size: \$275 per order & per drop point ***

Direct billing: Line item charges will be allocated to budget center codes and <u>cannot be split between different ORG #s</u>.

Orders will be placed in the optimal manner to meet the minimum order size as determine by each Building AU.

Departmental Delivery: One drop point allowed per order. Drop points are designated for each building.

LEAD TIME & DELIVERY TIME:

AU PROFILE MAINTENANCE

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Email Cathy Heckman for AU profile maintenance requests - checkman@smu.edu

BLOCKED or RESTRICTED ITEMS *** Email Cathy Heckman for an item to be unrestricted.

Staples has to block items by 'category'.

For example: lamps – lamps fall in the 'furniture category' but are allowed to be purchased.

ADD AN ORG # *** Email Cathy Heckman to add an org #.

Org #s that are already in the Master Org # List can be added to the AU profile usually within 1 to 2 days.

Org #s that are <u>not</u> in the Master Org # List have to be added by Staples IT department. Adding a new org # to the Master List and the AU profile takes 3 to 4 days.

RETURNS AND ORDER PROBLEMS

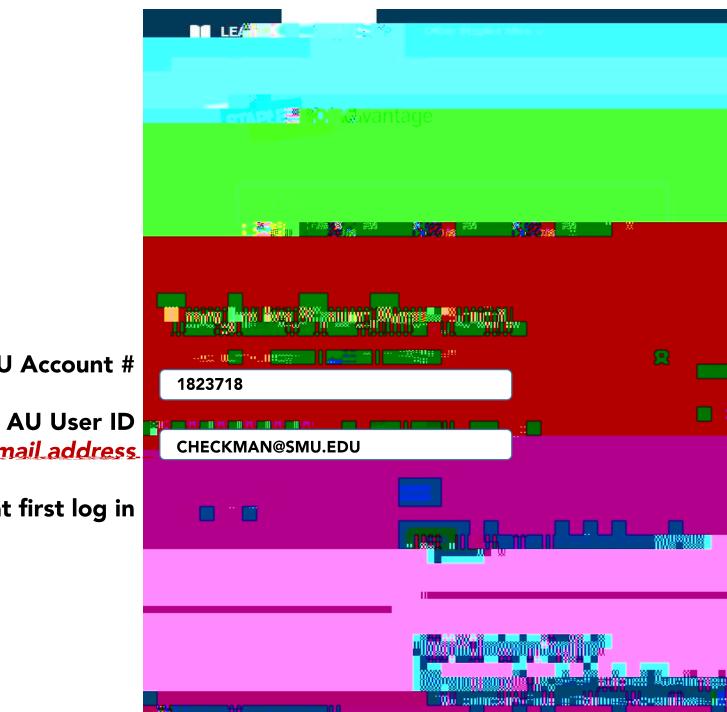
Contact Staples Customer Service for returns and order problems via the chat on-line, email thru the order screen or call 1-877-826-7755.

REPLACEMENT ITEMS HAVE TO BE RE-ORDERED.

SMU Account #

***will be your '@smu adu' email address

Password you set at first log in



This is the DEFAULT Ship-To Location

Ship-To Location

Please select a Ship-To Location.

Ship-To Locations:

EXPRESSWAYTW-MC (DALLAS, TX)

Change

You have selected:

EXPRESSWAYTWMC
SMU 121
6116 N CENTRAL EXPRE* :SSWAY
EXPRESSWAY TWR
DALLAS, TX 75206
USA



Important Message





